



The
Providence
Center

Peace of Mind in Community Care

Mental health
and substance
abuse care and
treatment services
for adults, children,
adolescents
and families

November 12, 2002

To Whom It May Concern:

I am pleased to provide this letter of reference and recommendation for AGI Consulting. The Providence Center has engaged Lori and Bob Bomes for nearly 15 years in a variety of areas. Areas of particular strength include team building, coaching, talent assessment, program interventions, and organizational restructuring.

The Providence Center is a comprehensive behavioral health care organization with a staff of 560 providing mental health and substance abuse treatment for more than 8,200 people annually. Over the past decade, I have called upon AGI Consulting to address those organizational and programmatic concerns that required their expertise. With each contract, AGI Consulting has been available, accessible, and hands-on in their approach. Consistently, we have been treated as if we were their only customer, receiving excellent service and support. And as our organization has changed, so have their services, adjusting to meet our evolving needs.

Over the years, AGI Consulting has helped us to achieve our organizational objectives and maintain our balance of operating as a business while focusing on high quality patient care. I, therefore, fully recommend AGI Consulting to your company.

Yours truly,

Charles E. Maynard
President/CEO

Accredited by the
Joint Commission
on Accreditation
of Healthcare
Organizations